

Grievance Redressal Cell


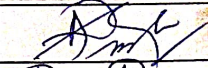
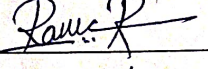

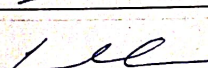
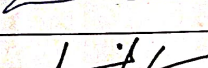
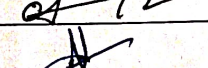
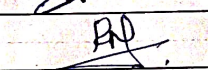
Minutes of Meeting held on 24-09-2025

The meeting was conducted on 24-09-2025 and all the members were welcomed by Mr. Giribabu, Coordinator, Grievance Redressal Cell.

Agenda: 1) To rectify the grievance raised the students on 10-09-2025

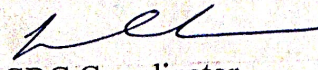
2) Any other matter with the permission of chair

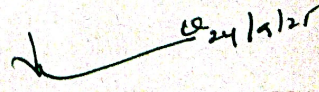
Members Present in the Meeting

1	Dr. Venkatesh Babu B R	Principal	BGS Institute of Management Studies	
2	Mr. Narasimhulu B	HOD	Determent of Commerce	
3	Mr. Ravichandra R	HOD	Determent of Management	
4	Smt. Shwetha M R	PG Coordinator	Department of PG Studies	
5	Mr. Giribabau	GRC Coordinator	Determent of Commerce	
6	Mr. Avinash C	Member	Determent of Management	
7	Smt. Vani V	Member	Determent of Commerce	
8	Smt. Munilakshmi	Member	Determent of Commerce	

The following points discussed and action taken against the Grievance raised by students

- 1) The 1st Semester BBA and B.Com students have raised a grievance regarding issues faced during the course registration process in the UUCMS portal.
- 2) 5th semester BBA star students have raised a grievance regarding the inadequate and clean drinking water in the third floor and they requested the servicing and maintenance of the RO water purification system
- 3) The issue was promptly addressed by the Examination Section Coordinator in coordination with the University UUCMS Coordinator. Necessary corrections were made in the portal, including proper mapping of subjects and rectification of technical errors. Students were guided and assisted in completing their course registration successfully.
- 4) The principal acknowledge the issue and approved the servicing of the RO System as a priority basis.
- 5) RO plant was successfully serviced on 06-10-2026.


GRC Coordinator

 24/9/25
Chairman